



MSS50316 Diploma of Competitive Systems and Practices

Course Description

The MSS50316 Diploma of Competitive Systems and Practices reflects the role of managers, technical specialists or those in similar job roles that are responsible for the implementation of competitive systems and practices to improve efficiency of an organisation.

This qualification provides the skills and knowledge required by a manager or technical specialist to determine and supervise the strategy for implementing competitive systems and practices in an organisation and the organisation's value chain.

The qualification assumes that a learner has current or past work experience where operational or technical skills have already been gained and a managerial or technician level of responsibility exists. For this reason, the qualification is not suitable for direct entry from school.

Entry Requirements

There are no stated entry requirements for MSS50316 Diploma of Competitive Systems and Practices

Duration:

52 weeks based on customisation with employer requirements but may vary based on:

- Customisation and employment outcome for elective units of competency selected
- Employee availability release time per week for work place training

Employment Outcomes

The skills in this qualification are often known in industry under a variety of titles many of which relate to manufacturing which is the origin of many competitive systems and practices. The most common term is lean manufacturing. However, other names for some of the system skills and techniques include agile manufacturing, lean operations, six sigmas, lean six sigmas, and so on.

The main target job roles related to this qualification are:

- people with operating responsibility for a whole area, site or organisation who are managing the implementation of competitive systems and practices
- technicians and other specialists providing high-level support and supervision of the implementation of competitive systems and practices across an organisation or site.
- The target job roles may be in small or large organisations in production or operations, office maintenance, transport and logistics, and other job roles requiring the skills delivered by completing the qualification.

Pathways

Pathways into the Qualification

A pathway for candidates considering this qualification include:

- Direct entry
- MSS40316 Certificate IV in Competitive Systems and Practices

Pathways from the qualification:

After successfully achieving MSS50316 Diploma of Competitive Systems and Practices, candidates may undertake:

- MSS60316 Advanced Diploma of Competitive Systems and Practices, then to
- MSS80316 Graduate Certificate in Competitive Systems and Practices

Qualification Structure and Content

MSS50316 Diploma of Competitive Systems and Practices consists of Twenty (20) units of competency:

- Three (3) core units, plus
- Seventeen (17) elective units

Unit Code	Unit Title	C/E
MSMENV472	Implement and monitor environmentally sustainable work practices	Core
MSS405001	Develop competitive systems and practices for an organisation	Core
MSS405013	Facilitate holistic culture improvement in an organisation	Core
MSS405007	Introduce competitive systems and practices to a small or medium enterprise	Elective
MSS405014	Develop a communications strategy to support operations	Elective
MSS405084	Manage people relationships	Elective
MSS404054	Apply statistics to operational processes	Elective
MSS405031	Undertake value analysis of product or process costs in terms of customer requirements	Elective
MSS405041	Implement improvement systems in an organisation	Elective
MSS405054*	Determine and improve process capability	Elective
MSS405075*	Facilitate the development of a new product	Elective
MSS402080	Undertake root cause analysis	Elective
MSS402082	Apply cost factors to work practices	Elective
MSS403001	Review competitive systems and practices	Elective
MSS403006	Facilitate implementation or review of competitive systems and practices in an office	Elective
MSS403032	Analyse manual handling processes	Elective
MSS403053	Map an operational process	Elective
MSS403054	Facilitate breakthrough improvements	Elective
MSS403085	Ensure process improvements are sustained	Elective
MSS404087	Support proactive maintenance	Elective

Customisation

Pivotal Education understands the philosophy that training should be tailored to suit individual client’s business objectives. Therefore, Pivotal Education can customise the elective units of competency to suit prospective client’s specific industry requirements. Customisation may result in changes to the duration required to complete the qualification.

Delivery Locations

Pivotal Education delivers in the following locations:

- Workplace – employees can benefit from training and assessment in the work place and particularly in their work area to make the experience meaningful and relevant to vocational outcomes
- Pivotal Education – small classes can benefit from training and assessment at Pivotal Education’s own meeting room.
- External Venues – Pivotal Education arranges meeting rooms and simulated environments where required to deliver and assess part of a qualification or single unit of competency

Delivery Structure

Training is delivered through blended flexible work-based training and assessment including group sessions, one to one delivery and work station observation. This may include:

- Face to Face instruction in a designated quiet area
- Practical demonstration/observation in the work station area as required
- Mentoring
- Integrated online learning through Canvas
- Component of self-paced study to research and prepare for assessments

- Workplace supervision

Assessment Requirements

Students will be assessed using relevant assessment methods for each unit which includes but is not limited to the following:

- Short Answer Assessment Questions
- Practical demonstration/ observation
- Project Task
- Portfolio of evidence – workplace documents
- Third Party report *
- indicates essential evidence of completing a work-based training

Exit Point/Award

Students that successfully complete all 20 units of competency as stated in the Course Structure will be issued with MSS50316 Diploma of Competitive Systems and Practices by Pivotal Education. This qualification is recognised nationally under the Australian Qualifications Framework (AQF).

Students that complete some but not all of the units of competency as stated in the Course Structure may be issued with a Statement of Attainment by Pivotal Education. It will identify only those units of competence that have been completed as part of the qualification and recognised nationally under the AQF.